Joshua Louie

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Professional Summary

Driven professional with experience in full-stack development and high-stakes healthcare environments. Completed an 8-month e-commerce project integrating business analytics to meet client goals. Skilled in Agile development, teamwork, and adapting quickly to evolving challenges. Proficient in JavaScript, React, Node.js, MongoDB, API integration and cloud technologies.

Skills

- **Technical:** HTML, CSS3, Tailwind CSS, JavaScript, TypeScript, Java, C#, Python, React, ReactNative, Next.js, Node.js, Express.js, .NET, Firebase, Firestore, MongoDB, PostgreSQL, Oracle, SupaBase, Docker, Vercel, Render, Google Cloud Platform, Microsoft Azure, Git, GitHub, APIs, Hugging Face, Stripe, Resend, Cloudinary, Cloud Services, Agile/Scrum, Software Testing, AI integration, Mobile App Development, Expo GO
- **Soft Skills:** Communication, Teamwork & Collaboration, Time Management, Attention to Detail, Adaptability, Lifelong Learner, Active Listening

Work History

Health Link Covid Assistance Clerk

Alberta Health Services – Calgary, Alberta | April 2021 – October 2023

- Worked alongside a high-stakes healthcare team of doctors and nurses by prescreening patients for immunosuppressive treatments in a critical environment where accuracy and timeliness directly impacted patient safety.
- Gained experience working under pressure in a fast-paced evolving healthcare system during the COVID-19 pandemic.
- Answered client inquiries with in-depth knowledge of AHS services and processes.
- Delivered high-level customer service using active listening and interpersonal skills.

Customer Service Associate

Various Employers – Calgary, AB. Langley, BC October 2017 – February 2020

- Provided customer service, inventory support, and order processing in fast-paced retail environments.
- Adapted quickly to new procedures, menu items, and promotions while maintaining attention to detail during busy shifts.
- Developed communication, collaborative teamwork, and time management skills through consistent interaction with diverse customers and staff.

Building Maintenance Worker

Bethany Chapel – Calgary, Alberta | May 2017 – August 2017

- Maintained building grounds and facilities with lawn care, gardening, and repairs.
- Used problem-solving to resolve issues efficiently with minimal supervision to support even setup and teardown procedures
- Maintained facilities and supported events with minimal supervision, demonstrating reliability and problem-solving skills.

Education

Diploma: Software Development

Southern Alberta Institute of Technology – Calgary, AB | January 2024 – Present

- Hands-on experience with Agile/Scrum, cloud services, APIs, AI implementation, and mobile app development
- Full-stack development experience with HTML, CSS, JavaScript, React, Node.js, Express, MongoDB.

Bachelor of Arts: Psychology

Trinity Western University – Langley, BC | September 2014 – April 2019

- Relevant coursework: Interpersonal & Helping Communication, Counseling Theories, Abnormal Psychology
- Awards: Alexander Rutherford Scholarship, Dean's Scholarship
- Professional Development: Over 200 hours of practicum in counseling psychology

Projects

E-Commerce Web Application – Full-stack project for client business

- Designed and developed a functional e-commerce site with analytics integration to improve business operations.
- Followed Agile methodology, collaborated with stakeholders, and implemented clean code practices and testing